



How to change the software protection type

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Introduction

The COP software is protected. Two types of software protection are available:

- Software ("licence file")

A licence file is installed on the local computer (or on the server in the case of a network licence).

- Hardware ("dongle")

An USB dongle is plugged into the computer (or server in the case of a network licence).

When you purchase a new licence, you select the type of software protection. Please note that the software protection type (licence file) is bound to a specific computer hardware and therefore cannot be transferred to another computer. Likewise, this protection type cannot be used in virtual environments.

The type of existing software protection can be easily changed at any time. The following describes how you can change from the protection type "licence file" to the protection type "dongle" or vice versa.

Change from protection type "licence file" to "dongle"

- Step 1:

Log in to the COP website (<https://cop.fw-ing.de>) with the access data for your user account. In the "Purchase" menu, select the sub-item "Update & Upgrade". Then, in the "Your licences" list, select the licence for which you want to change the type of software protection. For a licence with the protection type "Software" (licence file) only the option "Dongle" is available. So, at the bottom of the page, under "Option: Change type of software protection", select the protection type "Dongle (USB)", click on "Go to checkout" and complete the purchase.

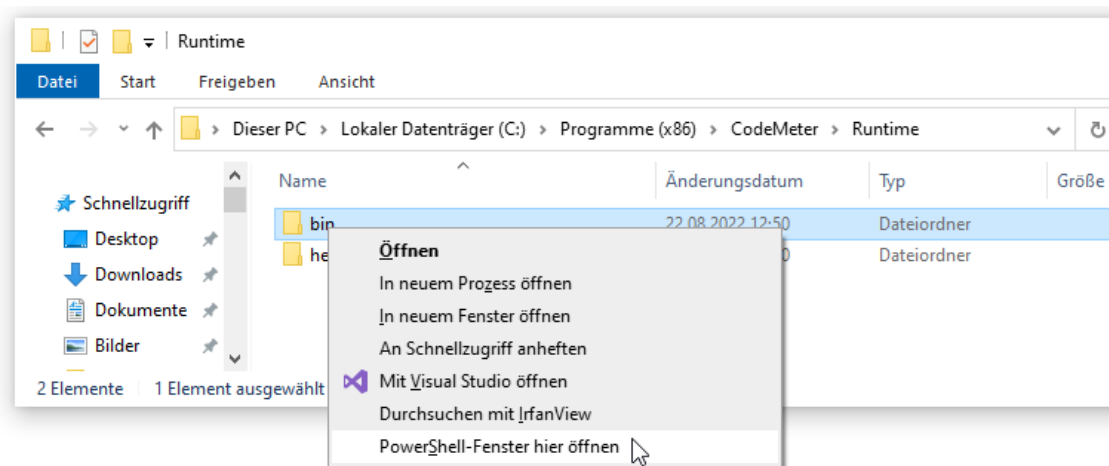
Notes: When ordering an “Update & Upgrade”, you can also select and order several options at the same time, i.e. the maintenance period can be extended and/or a software upgrade can be purchased at the same time as the protection type is changed.

▪ Step 2

To transfer the licence to the new software protection, the old licence must first be deleted. For security reasons, i.e. in particular to prevent the existing licence from being accidentally deleted, this process is somewhat more complex. Please proceed as follows:

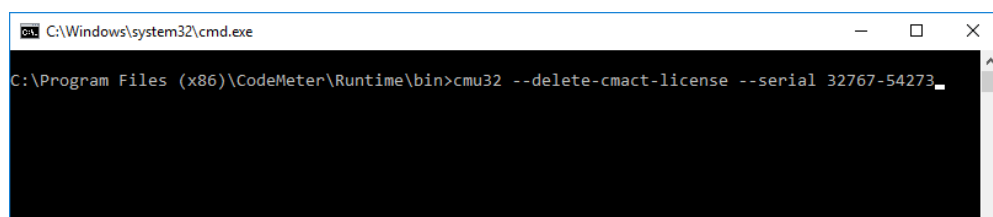
Use the Explorer to navigate to the installation directory of the CodeMeter Control Centre (by default: c:\Program Files (x86)\CodeMeter\Runtime\).

Start a command prompt here in the subdirectory “\bin” (to do this, hold down the Shift key and right-click on “bin” to open the context menu shown below and select "Open PowerShell window here").

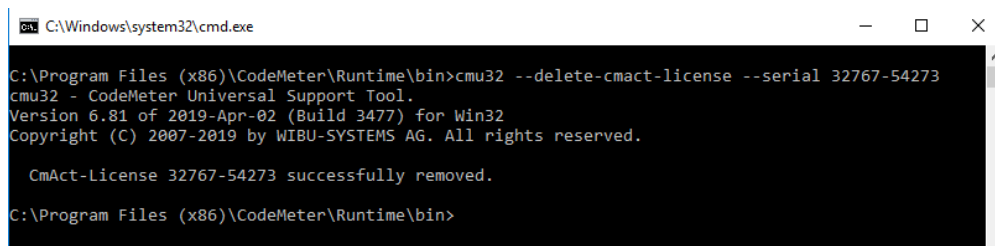


At the command prompt, type the following command (replace #####-##### with the serial number of your licence displayed in the CodeMeter Control Center) and press Enter:

```
cmu32 --delete-cmact-license --serial #####-#####
```



The command prompt window will then confirm that the licence has been successfully removed. The licence will then also disappear from the CodeMeter Control Centre.



```
C:\Windows\system32\cmd.exe
C:\Program Files (x86)\CodeMeter\Runtime\bin>cmu32 --delete-cmact-license --serial 32767-54273
cmu32 - CodeMeter Universal Support Tool.
Version 6.81 of 2019-Apr-02 (Build 3477) for Win32
Copyright (C) 2007-2019 by WIBU-SYSTEMS AG. All rights reserved.

CmAct-License 32767-54273 successfully removed.

C:\Program Files (x86)\CodeMeter\Runtime\bin>
```

Important: Please then create a ScreenShot of the command prompt window showing that the licence has been successfully deleted and send this ScreenShot to software@fw-ing.de as proof that the licence has been successfully deleted.

- Step 3

As soon as we have received the confirmation of the successful deletion of your existing licence, we will send your new dongle to the delivery address specified in the order. The dongle already contains your new licence.

- Step 4

Once you have received the dongle, simply insert the dongle into the computer. COP recognises the dongle automatically. Done. You do not need to do anything else.

Change from protection type “dongle” to “licence file”

- Step 1:

Log in to the COP website (<https://cop.fw-ing.de>) with the access data for your user account. In the “Purchase” menu, select the sub-item “Update & Upgrade”. Then, in the “Your licences” list, select the licence for which you want to change the type of software protection. For a licence with the protection type “Dongle” only the option “Licence file” is available. So, at the bottom of the page, under "Option: Change type of software protection", select the protection type “Licence file”, click on "Go to checkout" and complete the purchase.

Notes: When ordering an “Update & Upgrade”, you can also select and order several options at the same time, i.e. the maintenance period can be extended and/or a software upgrade can be purchased at the same time as the protection type is changed.

- Step 2

To transfer the licence to the new software protection, the old licence must first be "deleted". Simply send your dongle back to us (Feldmann + Weynand GmbH, Pascalstr. 61, 52076 Aachen, Germany). Alternatively, you can delete the licence from your dongle. To do this, proceed in the same way as described above in the chapter Change from protection type “licence file” to “dongle” under step 2.

- Step 3

To create a new licence based on a licence file, we need a licence request file from you. The licence request file contains characteristics of the hardware on which the licence file is to be installed. Start COP and open in the menu “File” the page “Licence”. Click on the button “Request licence...” to start the wizard for generating licence request files and follow the instructions. Please send the licence request file created in this way by e-mail to software@fw-ing.de.

As soon as we have received confirmation of the successful deletion of your existing licence (dongle or email, see step 2), we will send you your licence activation file by email.

- Step 4

Once you have received the licence activation file from us, start COP and open in the menu “File” the page “Licence”. Click on the button “Activate/update licence...” to start the wizard for activating licences using a licence activation file and follow the instructions. Done.